

E-01345A-13-0069



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

2014 MAR 24 A 9:33

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

Opinion No. 2014 - 115528

Date: 3/21/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By: Robert

Anderson

Account Name: Robert Anderson & Laura McMillan

Home: (000) 000-0000

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Utility Company. Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

AZ Corp. Comm. Utilities Division,

To whom it may concern. I Laura McMillan and Robert Anderson live at
We would like to "opt out" of smart meter installations.

(See Inquiry # 115527 as this was sent to APS to make sure no smart meters are installed on this customer's
property at this time.)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

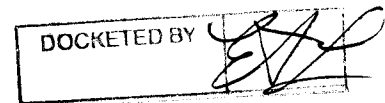
3/21/14

Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

MAR 24 2014



Date Completed: 3/21/2014

Opinion No. 2014 - 115528

E-01345A-13-0069

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2014 - 115530

Date: 3/21/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By: **Leandra S.**

Carr

Account Name: Leandra S. Carr

Home: (000) 000-0000

Street:

Work:

City: Rimrock

CBR:

State: AZ **Zip:** 86335

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Docket No. E-01345A-13-0069

Re: Smart Meters

To whom it may concern:

Please No Smart Meter on my Property -- EVER!!!

Leandra S. Carr

Rimrock, AZ 86335

This was also sent to APS as an Inquire #115529 so that customer will not have a smart meter installed on her property.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/21/14

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 3/21/2014